Practical dealership checklist

Evaluate Voice Agent With the Calls Your Dealership Actually Gets

Owner: _____ Date: _____

- [ ] Identify the line or extension you want to test before placing any calls.
- [ ] Use real dealership call types: inventory questions, unavailable staff, unclear requests, and after-hours calls.
- [ ] Confirm that assigned-line and after-hours routing behave as intended.
- [ ] Review saved transcripts and lead notes the same day, if possible.
- [ ] Have sales or management decide what should be adjusted before expanding the setup.

Notes and next steps

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Adapt this checklist to your dealership’s process.

Read the article on Goxee